

BWRDD DIOGELU CANOLBARTH A GORLLEWIN CYMRU

CYSUR & CWMPAS

THE MID & WEST WALES SAFEGUARDING BOARD

CYNLLUN BLYNYDDOL | ANNUAL PLAN















GIG





lechyd Cyhoeddus

Cymru



Bwrdd Iechyd Prifysgol Hywel Dda University Health Board





INTRODUCTION

CYSUR: The Mid & West Wales Safeguarding Children Board and CWMPAS: The Mid & West Wales Safeguarding Adults Board is pleased to publish and present its sixth annual joint strategic plan for 2022-23. As we proceed to publication, two years post the start of the COVID-19 global pandemic, we as a multi-agency collective have learned a great deal about our strength and resilience in our response to the biggest public health crisis experienced in a generation. The areas identified for continuing improvement form the basis of an ambitious plan and programme of work for the coming year, which seeks to continue to consolidate what we have learned from the challenges of the pandemic and to continue to learn lessons from our experiences to improve safeguarding practice moving forward.

The Board's principal and overarching aims are however, regardless of global pandemics and other unforeseen events, to support agencies to collectively fulfil their statutory responsibilities as outlined in Part 7 of the Social Services and Well-being Act (Wales) 2014, and to protect and prevent children and adults at risk in the region from experiencing abuse and neglect and other kinds of harm. We are delighted therefore to present a series of strategic aims and objectives that outline how we will continue to deliver against our core statutory functions as outlined in legislation. The business as usual approach we have taken throughout the pandemic will ensure the challenges we have all experienced in ensuring the most vulnerable children and adults in our communities remain safeguarded, will not distract us from delivering against our core statutory functions and business. As outlined, this includes supporting and implementing a number of national projects and initiatives due to complete this year, including the Single Unified Safeguarding Review model to learn lessons from practice that is planned to encompass Domestic Homicide and other reviews into the governance structure of Regional Safeguarding Boards. New resources and staff to the regional Business Unit will support a restructure of our regional Child and Adult Practice Review Sub Groups into one combined all-age group. Implementing the new national standards and framework for the delivery of safeguarding training will complement and add value to systems and structures already in place to support and deliver bespoke, good quality multi-agency safeguarding training to frontline practitioners and managers. In line with regional and national themes from child and adult practice reviews, professional curiosity will be a priority for multi-agency training in the coming year. The pilot and implementation of a rapid response model to suicide will add further value and will aid and support improved multi-agency responses to communities, peers and families when unexpected deaths occur.

We have no doubt the long-standing ethos of collaboration and strong partnership working across agencies in our region will be a continuing source of strength in moving forward and delivering against our objectives together.

T. Morron -

Jake Morgan (CYSUR Chair) Director of Community Services Carmarthenshire County Council



Jonathan Griffiths (CWMPAS Chair) Director of Social Services & Housing Pembrokeshire County Council



OUR VISION

The vision of the Mid & West Wales Safeguarding Board is that all people in the region live their lives free from violence, abuse, neglect and exploitation and their rights are protected. All safeguarding work is sensitive to and firmly rooted in respect for differences in race, ethnicity, culture, ability, faith and sexual orientation. Engaging with and being responsive to the needs of all stakeholders, including children, young people, adults at risk, their families, carers, service providers and the wider community, is essential to promote the Board's vision.

Mid & West Wales Safeguarding Executive Board Membership



CWMPAS (Safeguarding Adults Executive Board)



CYSUR (Safeguarding Children Executive Board)

Jake Morgan (Chair) Director of Community Services, Carmarthenshire County Council

Sian Passey (Vice-Chair) Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board

Jonathan Griffiths Director of Social Services & Housing, Pembrokeshire County Council

> Sian Howys Director of Social Services, **Ceredigion County Council**

> Alison Bulman Director of Social Services. Powys County Council

> > **Jayne Butler** Det Superintendent, Dyfed Powys Police

Stefan Smith Head of Children's Services, **Carmarthenshire County Council**

Donna Pritchard Deputy Director of Social Services and Corporate Lead Officer, Porth Gofal, **Ceredigion County Council**

Darren Mutter Head of Children's Services. Pembrokeshire County Council

Jan Coles Head of Children's Services, **Powys County Council**

Christine Harley Assistant Chief Executive, National Probation Service

Mandy Rayani Director of Nursing, Quality & Patient Experience, Hywel Dda University Health Board

Director of Social Services & Housing, Pembrokeshire County Council Jayne Butler (Vice-Chair) Det Superintendent, **Dyfed Powys Police**

Jake Morgan Director of Community Services, Carmarthenshire County Council

Sian Howys Director of Social Services, **Ceredigion County Council**

Alison Bulman Director of Social Services. Powys County Council

Sian Passey Assistant Director Nursing Assurance and Safeguarding Corporate Nursing, Hywel Dda University Health Board

Avril Bracev

Head of Mental Health, Learning Disabilities & Adult Safeguarding, **Carmarthenshire County Council**

Donna Pritchard Deputy Director of Social Services and Corporate Lead Officer, Porth Gofal,

Jason Bennett Head of Adult Services, Pembrokeshire County Council

Ceredigion County Council

Michael Gray Head of Adult Services, **Powys County Council**

Christine Harley Assistant Chief Executive, National Probation Service

Mandy Rayani Director of Nursing, Quality & Patient Experience, Hywel Dda University Health Board

Mandy Nichols-Davies	Mandy Nichols-Davies
Head of Safeguarding Adults & Children	Head of Safeguarding Adults & Children
(Named Nurse),	(Named Nurse),
Hywel Dda University Health Board	Hywel Dda University Health Board
Jayne Wheeler-Sexton	Jayne Wheeler-Sexton
Assistant Director of Safeguarding	Assistant Director of Safeguarding
(Named Nurse),	(Named Nurse),
Powys Teaching Health Board	Powys Teaching Health Board
Claire Roche	Claire Roche
Director of Nursing and Midwifery,	Director of Nursing and Midwifery,
Powys Teaching Health Board	Powys Teaching Health Board
Linda Davies	Linda Davies
Designated Nurse, National Safeguarding	Designated Nurse, National Safeguarding Team
Team (NHS Wales),	(NHS Wales),
Public Health Wales	Public Health Wales
Nikki Harvey	Nikki Harvey
Head of Safeguarding,	Head of Safeguarding,
Welsh Ambulance Services NHS Trust	Welsh Ambulance Services NHS Trust
Hazel Lloyd-Lubran	Hazel Lloyd-Lubran
Regional Third Sector representative,	Regional Third Sector representative,
Ceredigion Association of Voluntary	Ceredigion Association of Voluntary
Organisations (CAVO)	Organisations (CAVO)
Chris Harrison	Steve Davis
Regional representative for Heads of	Regional representative of Youth Justice
Commissioning	Managers
	Regional Directors of Education
	Rotating membership from Pembrokeshire,
	Carmarthenshire, Ceredigion and Powys
	Dr Ingrid Prosser
	Named Doctor, Child Protection,
	Powys Teaching Health Board
	Dr Damitha Ratnasinghe
	Named Doctor, Child Protection,
	Hywel Dda University Health Board
Mid and West Wales Safeg	uarding Boards Business Unit
	Breckon
Regional Safegua	rding Board Manager
	a Reynolds
	/ Business Manager
	rt Hicks Co-ordinator
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IDENTIFIED STRATEGIC PRIORITY OUTCOMES FOR 2022-23

- 1. Effective engagement and communication: To improve engagement and consultation with children, adults at risk, vulnerable groups, professionals and partnerships.
- 2. **Thematic learning and developing best practice:** To ensure a thematic approach to learning and evaluate the continued impact of Board work over time, allowing key themes identified to inform strategic priorities. To continue to develop and share best practice.
- 3. **Strengthening the workforce and managing risk:** To develop and implement strategic initiatives which will enable greater retention of and recruitment into the social care workforce, and to identify and respond to other significant risks in the safeguarding arena.
- 4. Leadership, visibility and challenge: To continue to provide visible leadership and influence the national agenda in relation to Mid & West Wales safeguarding priorities, and to enable constructive challenge and active engagement from all agencies in our partnership.
- 5. **COVID-19 response and recovery:** To monitor the impact of the COVID-19 pandemic, respond to any issues arising and coordinate a regional multi-agency approach to recovery.

How we intend to achieve these outcomes and the summary of improvements we propose to make to enable us to fulfil our objectives is listed in our Business Plan below.

1 Effective Engagement and Communication: To Improve Engagement and Consultation with Children,		
Adults at Risk,	Vulnerable Groups, Professionals and Pa	
Priority Area	What do we want to achieve?	What are the outcome indicators?
1.1	Introduce a Regional Communication and	Case studies and lived experiences are obtained and utilised
Engagement	Engagement Strategy for Adults at Risk, which	by the Board to inform its practice.
and	encompasses both key forums already in	
Consultation	existence and clear strategies for engaging with	
with Adults at	harder-to-reach groups.	
Risk.		
1.2 CADW	Support CADW to produce and implement a work	The Junior Board has a clear work plan in place against which
Junior Group	plan that aligns with the priorities of young people	progress can be monitored and evidenced.
and local	and feeds into the wider agenda of the Board.	
Safeguarding	Engage the Junior Board with the Board in a way	The lived experience and voice of young people is continuously
Children's	that is meaningful and which enables the voice of	heard by the Board, and informs its practice and objectives.
Junior Boards.	children and young people to enrich the work of	heard by the board, and morns its practice and objectives.
	the Board.	
	Ensure that local Junior LSCBs and Children's	The Regional Junior Board's work plans and achievements
	Partnerships are active elements of the Junior	demonstrate input from all four local groups.
	Board as a whole.	
	Review the existing branding and priorities of the	The branding and priorities of the Junior Board are informed by
	Junior Board and ensure they remain a true	current views and priorities of its members.
	reflection of the priorities and views of children	
	and young people in Mid and West Wales.	
1.3	Identify and implement new, innovative means of	Lines of communication with practitioners will be clear and
Communication	engaging with practitioners across all networks	frequently utilised to share updates on Board work.
with	and platforms, e.g. agency networks and	
Practitioners	Intranets, publication and dissemination of	Practitioners will have an increased awareness of the Board
	informative bulletins, and social media channels	and be better informed on regional safeguarding practice and
	such as YouTube and LinkedIn.	developments.

1.4 Communication with the General Public	Promote a number of targeted campaigns throughout the year which align with both Board priorities and with wider relevant campaigns and awareness raising programmes.	Numerous specific social media campaigns will be launched across multiple social media platforms, cumulating in increased engagement rates.
General Public	Further develop the Board's communication strategies, working towards greater production of original content that is specific to our region and our Board's priorities and workstreams.	The Board's social media accounts will contain a higher quantity of original content which is in alignment with Board priorities and current workstreams.

2 <u>Thematic Learning and Developing Best Practice</u> : To Ensure a Thematic Approach to Learning and Evaluate the Continued Impact of Board Work over Time, Allowing Key Themes Identified to Inform Strategic Priorities. To Continue to Develop and Share Best Practice.		
Priority Area	What do we want to achieve?	What are the outcome indicators?
2.1 Child and Adult Practice Reviews and	mechanisms for Child and Adult Practice Reviews and MAPFs, prioritising efficiency, clarity and referral quality.	Referrals will be of a consistently high quality and be consistently received, considered and agreed in a timely and efficient manner.
Multi-Agency Professional Forums	Merge the current Child and Adult Practice Review Sub-Groups to convene a singular through-age Practice Review Sub Group.	Learning from both Child and Adult Practice Reviews, as well as Child and Adult MAPFs, will be shared more widely across the Board structure.
		Monitoring of and support to regional review processes will improve as a result of being conducted in one centralised group.

	group.
Develop and embed a clear, consistent regional approach to undertaking both child and adult MAPFs.	The number of MAPFs progressed and completed will increase across the region, with completed MAPFs demonstrating consistency in terms of process, approach and quality.
Expand the application of learning gleaned from regional reviews.	Areas of Board work such as thematic learning, audits, training, policy development, will align with and stem from learning gleaned via practice reviews.

2.2 Single Unified Safeguarding Review	Support and implement the ongoing development of a single unified review model to learn lessons from practice via membership of the national strategic groups and forums.	Duplication of undertaking multiple reviews in response to a single incident or death will be reduced. Governance and accountability for undertaking Domestic Homicide Reviews and other multi-agency reviews will be assumed by the Regional Safeguarding Board from Community Safety Partnerships and other relevant forums and agencies.
2.3 Quality Assurance and Performance	Review and develop the regional quality assurance and performance framework to align with new national outcome indicators.	The Board will scrutinise regional disparity, share good practice and facilitate self-review within agencies. The Board will continue to have robust oversight of multi-agency safeguarding, enabling identification of themes and trends.
Framework	Re-establish regional and local thematic audit programme.	Board quality assurance programmes, including audits and data reviews, will follow a regionally agreed plan aligned to current priorities and workstreams.
2.4 Multi- Agency Training	Review and assess remaining actions on the 3-Year Regional Training Strategy.	Workstreams identified on the final year of the Regional Training Strategy will be reviewed and completed where appropriate.
Ū	Continue to support national work led by Social Care Wales on the development of the national training standards and framework.	Future priorities and objectives for regional multi-agency safeguarding training will be clear across the Board structure, culminating in a clear and actionable plan aligned to national policy and guidance.
	Utilise the virtual platforms available to increase the training platforms and resources available to practitioners.	The suite of safeguarding training available to practitioners in Mid and West Wales will broaden, meeting an increased number of training needs in the region and aligned to the national agenda and priorities.
		An increased number of practitioners in the region will have access to multi-agency safeguarding training encompassing an array of current safeguarding issues relevant to Mid and West Wales.
	Develop and implement a multi-agency regional training programme and resources to support professional curiosity.	Multi-agency practitioner assessments and responses to children and adults at risk will improve via supported professional development and improved skills and knowledge base. Children and adults at risk will be safer as a result of
		improved understanding and responses.

2.5 Regional Policy Development and Review	Ensure robust and efficient processes are in place for the development of new policies and the review of existing policies.	Existing policies will be subject to routine and consistent review processes at agreed intervals. Practitioners will be guided by clear regional guidance to keep children and adults at risk safe.
	 Prioritise the development of Regional guidance to support section 5 of the Wales Safeguarding Procedures management of professional concerns a regional exploitation strategy an updated regional multi-agency referral form 	New policies will continue to be implemented and processes for doing so will be concise and effective.
	Support the implementation of the High Risk Behaviours (Including Self-Neglect and Hoarding) Protocol by convening a panel to respond to regional instances of self-neglect and hoarding.	Individuals in Mid and West Wales who are at risk of harm as a result of self-neglect or hoarding will be identified and provided with more effective and proactive forms of support. Practitioner understanding of self-neglect and hoarding will be improved.
	Pilot the Once for Wales Referral form for children and adults at risk in collaboration with Public Health Wales and local health partners.	Learning from the pilot will inform further implementation of the form.
2.6 Suicide and Self- Harm	Support dedicated workstreams focused on the prevention of, and response to, suicide and self-harm.	The Board will have an awareness of current regional trends in the area of suicide and self-harm, which will inform practice.
	Implement a Rapid Response model across Mid and West Wales.	Individuals impacted by, and potentially at increased risk of, suicide and self-harm will receive greater support at an earlier stage.

	d to Other Significant Risks in the Safeguard	
Priority Area 3.1	What do we want to achieve? Collaborate with the Regional Partnership Board to	What are the outcome indicators? Risk associated with and inked to workforce deficits will
১। Workforce	undertake a workforce review of current themes and	be identified at an early stage, and monitored and
Development,	trends in recruitment and retention across the	responded to proactively.
Recruitment	regional social care workforce for children and adults	
and	at risk.	
Retention	Collaborate with the Regional Partnership Board to develop and implement an integrated workforce strategy encompassing recruitment, development, and retention.	The region will benefit from a sustainable workforce to meet current and future demand to safeguard adults and children at risk. Clear regional strategies will be in place which adopt a
		holistic, collaborative approach to workforce challenges.
		New avenues for recruitment in safeguarding will be explored, which will support the response to regional workforce deficits.
		Children and adults at risk will be safer and better protected from a resilient and skilled workforce.
ir	Obtain an understanding of the needs, priorities and intentions of a post-COVID workforce, and ensure this informs regional practice.	Practitioners feel better supported and valued via practices designed around their needs and priorities.
		Potential workforce risks linked to changing priorities of a post-COVID workforce are identified and responded to proactively across the Board workforce.
	Design content for communication channels which promotes safeguarding careers and provides an insight into the lived experience of practitioners.	Additional channels of communication are utilised in the regional effort to increase recruitment into the safeguarding workforce.
3.2 Nursing Homes, Care Homes and Domiciliary Care Provision	Ensure timely identification of risk in relation to staffing levels at a local and regional level.	Mechanisms will be in place to enable the identification of risk, which can be escalated appropriately through the Board structure.

3.3	Hold the first Regional Safeguarding Awards	Practitioners will feel more valued and recognised for
Recognition	Ceremony.	their positive impact to children and adults at risk in Mid
for Excellent		and West Wales.
Practice		

4 <u>Leadership, Visibility and Challenge:</u> To Continue to Provide Visible Leadership and Influence the National Agenda in relation to Mid & West Wales Safeguarding Priorities, and to Enable Constructive Challenge and Active Engagement from all Agencies in our Partnership.

Priority Area	What do we want to achieve?	What are the outcome indicators?
4.1 Violence Against	Review the regional needs assessment with outcomes to inform a new regional strategy.	The region will have new, clear objectives and actions, linked to broader regional strategy and framework.
Women Domestic Abuse and		Victims of domestic abuse will receive an improved response from professionals.
Sexual Violence (VAWDASV)	Develop and publish a new regional strategy with supporting action plan aligned to national policy and guidance.	Incidences of domestic abuse will decrease over time as a result of better preventative services and improved multi-agency responses.
4.2 Member Engagement at Board	Induct new members into the Board and provide information in relation to their role via a new members induction pack.	New members will feel better equipped in their roles at Board. Contributions from Executive Board members to Board business will be strengthened.
	Develop hybrid Executive Board meeting model utilising virtual platforms, with clear expectations in terms of attendance.	Strong engagement from all Board agencies and members will continue. Executive Boards will operate effectively as a hybrid model in which members engage both virtually and in person.
4.3 Local Operational	Develop a regional risk register to escalate high- level multi-agency risk to the Executive Board.	The Board's line of sight on high level safeguarding multi-agency risk will improve.
Groups	Review formation of agenda to ensure time and items are proportionately balanced, to encompass adults at risk as well as children.	Local Operational Group agendas will reflect an equal focus on the safeguarding of both children and adults at risk.
4.4 Supporting	Strengthen communication and engagement with Education Services which encompasses both	The perspectives of Education Services will feature more strongly in Board decision-making.

and Engaging With Education	strategic links and insight from operational levels, e.g. Headteachers.	Issues relevant to Education are identified and responded to directly and effectively.
Services	Consider the implications and outcome of, and respond to, the national Estyn and CIW Review into sexual harassment and harmful sexual behaviour in	CSA, HSB, harassment and associated issues will have clear regional approaches for identification and response.
	schools.	Education professions will be better equipped to support children and respond to sexually harmful and inappropriate behaviour.
4.5 Influencing the National Agenda	Continue to work and collaborate with Welsh Government, the National Independent Safeguarding Board and other forums on issues of national importance.	The Executive Board will continue to drive and directly influence the national agenda.
	Continue to escalate issues at a national level where an all-Wales response is required, with a focus on Elective Home Education	The Executive Board will demonstrate leadership in responding to concerns which sit at national level.
	 Safe sleep related PRUDiCs Workforce Challenges 	The Board will directly contribute to the development of legislation, statutory guidance and policy at a national level.
4.6 Support the	Complete regional implementation of the National CSA Action Plan.	Practitioners will be better equipped to respond to disclosures of child sexual abuse.
Development of National Policy,		Resources are in place to better support victims and their families of child sexual abuse.
Legislation and Guidance	Promote awareness of the Children (Wales) Act and its impact to practitioners and the public.	There will be an in-depth understanding of the impact of new legislation on practice across the region.
		Parents will be equipped with information and guidance on parenting, which has been developed to support implementation of the Act.
		The number of children being smacked by their parents and carers will decrease via awareness of the change in law.

	Embed the new Liberty Protection Safeguards into practice once in force, and support partner agencies in this transition away from the Deprivation of Liberty Safeguards.	Regional and local agency practice and policy will be fully compliant with the new legislation.
4.7 Visibility of Board	Provide regular opportunities for observation of Executive Board meetings by regional practitioners,	Transparency of the Board, its business structure and functions will be increased.
	managers and teams.	Organisational barriers will be removed, enabling and supporting broader practitioner participation and understanding of Board business.
	Develop a feedback mechanism for observers of the Board.	The Board will benefit from the engagement with and feedback of regional practitioners, managers and teams.
	Review the branding of both CYSUR and CWMPAS in terms of the professional and public perception, to ensure it is proportionately balanced in its focus on the needs of adults at risk as well as children.	Practitioner understanding and awareness of the Board and its functions will be improved. The Board will benefit from improved visibility and transparency, with assurance that its ethos reflects its objective of keeping children and adults at risk across Mid and West Wales safe.
	Review how the Board sets itself short and long- term goals.	Board Work Plans will set ambitious and achievable objectives that will result in clarity of Board priorities in the short and longer term.

	5 <u>COVID-19 Response and Recovery</u> : To Monitor the Impact of the COVID-19 Pandemic, Respond to any Issues Arising and Coordinate a Regional Multi-Agency Approach to Recovery.						
Priority Area	What do we want to achieve?	What are the outcome indicators?					
5.1 Review of COVID-19 Response	Review the regional response to COVID-19 in conjunction with the Regional Partnership Board.	Best practice and lessons learned will be drawn from the findings of the review.					
	Review and consider what positive lessons can be learned and implemented from lockdown working practices to support future more efficient workplace models.	Staff output and performance will improve via effective use of available technology and improved time management.					
5.2 Informing Future Working Practice	Utilise learning from working practices during the pandemic to inform regional best practice guidance.	Agencies follow clear regional practice for professional and public-facing meetings, events and communication with service users, using a hybrid model drawing the benefits of both physical and virtual methods as appropriate.					
5.3 Impact Assessment and	Continue to monitor short-term changes in demand following the further lifting of restrictions post-pandemic.	Demand will continue to be met despite potential fluctuations.					
Management	Consider and respond to the impact of the pandemic on the workforce.	Practitioners will be supported through the complex challenges arising as a result of the pandemic and its lasting impact.					
	Evaluate longer-term impact on children and adults at risk of the prolonged period of isolation and reduced engagement with services which fluctuated through the pandemic, and consider how to prepare for the future needs of at-risk individuals.	The Board will hold a long-term memory of the impact of COVID-19 in the longer term, and be prepared to support a potential cohort of at-risk individuals impacted in complex ways through the pandemic.					

PROPOSED BOARD EXPENDITURE TO ACHIEVE OUR OBJECTIVES

Local Authorities: • Ceredigion 15% • Powys 25% • Carmarthenshire 35% • Pembrokeshire 25%	60%	Health: • Hywel Dda UHB 75% • Powys Teaching HB 25%	25%	Total: 100%
PoliceDyfed Powys Police	10%	Probation: • National Probation Service	5%	

Proposed Budget 2022-23		Proposed Agency Contributions 2022-23		
Staff Costs and Salaries	136,050	Ceredigion County Council	15,443	
		Powys County Council	25,663	
IT equipment & software	1,020	Carmarthenshire County Council	35,837	
Office, admin & recruitment costs	10,608	Pembrokeshire County Council	25,663	
Travel, venues & communication	5,834	Dyfed Powys Police	17,093	
Publicity, promotion & translations	7,140	Wales Probation Service	4,288	
		Community Rehabilitation Service	4,288	
Commissioning of research, independently commissioned	10,302	Hywel Dda Health Board	32,011	
projects and external delivery of bespoke regional training		Powys Teaching Health Board	10,670	
TOTAL	170,954	TOTAL	170,954	

HOW WE PROPOSE TO COLLABORATE WITH OTHER PERSONS OR BODIES

The Mid & West Wales Safeguarding Board will continue to work collaboratively and in partnership with all other Safeguarding Boards in Wales via attendance at regular Business Manager and Business Coordinator meetings facilitated by Welsh Government. This includes regular sharing of information and good practice regarding practice reviews, coordination of National Safeguarding Week themes and communication, and other ad-hoc/bespoke events that are arranged externally.

Continuing to support children, their families and practitioners to better support and responses to disclosers of sexual abuse when they occur will be a priority when the national action in response to child sexual abuse formally ends in July 2022. We have committed to continue to shape the national safeguarding agenda and conversation, and will continue to work with the National Independent Safeguarding Board and Welsh Government and advocate for a stronger legal framework in Wales for children who are electively home educated, as well as the need for a collective, national and holistic response to the safeguarding workforce challenges experienced by all agencies in Wales.

HOW WE GIVE PEOPLE WHO ARE AFFECTED BY THE BOARD'S WORK THE OPPORTUNITY TO PARTICIPATE

The CYSUR Board continues to commission TGP Independent Advocacy Service to facilitate its CADW Regional Junior Safeguarding Board (RJSB). Members of the group regularly attend the Executive Board to discuss their work with members. The group meets four times a year, which includes an annual residential event. The group will continue to provide advice and information to the Executive Board in the coming year on a variety of safeguarding issues that are important and relevant to young people.

Creative use of technology and digital platforms have enabled the Junior Board to continue to function, work together and attend the Regional Executive Boards this year and this method of working will continue in the coming year. The Junior Board are currently working on an exciting project to develop a resource for practitioners that can support multi-agency safeguarding training. The aim is to ensure practitioners directly hear and consider the voice of the child in their intervention. The resource when complete will be able to be inserted into existing training modules. Completing and formally launching this in the coming year will be a priority.

As well as the regional CADW Board, each of the four local counties, Pembrokeshire, Carmarthenshire, Ceredigion and Powys, has their own Local Junior Safeguarding Groups and partnerships. These are closely aligned to three out of four of the Local Operational Groups (LOGs) where junior members attend and provide information to LOG meetings on local safeguarding issues for young people. This will continue in the coming year.

Further work will be undertaken to ensure the current regional junior group and memberships links more closely with local safeguarding groups and forums as outlined above, and that their views represent the whole region, and this will be developed in the coming year.

Further work to better engage adults at risk in the work of the Board is needed, and this will be progressed in the coming year. Hearing the voices of victims of domestic abuse will also be a feature of the work to update the regional VAWDASV regional work strategy in the coming year.

For more information on the Mid & West Wales Safeguarding Board, please go to our website: <u>www.cysur.wales</u>

HOW TO REPORT A CONCERN

If you suspect a child, young person or adult is at **immediate risk of harm call 999** and speak with the **Police**.

If you would like to report a **non-urgent** incident or have a problem or general query, you can call the Police 24hr non-emergency number on **101**.

If you are concerned about the safety or wellbeing of a <u>child</u>, you have a duty to report it immediately – contact:

CARMARTHENSHIRE:
During Office Hours:
Central Referral Team – Tel: 01554 742322
Email: <u>CRTChildren@carmarthenshire.gov.uk</u>
Outside of Office Hours: Tel: 0300 333 2222
CEREDIGION:
During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002
E mail: <u>contact-socservs@ceredigion.gov.uk</u>
Outside of Office Hours: Emergency Duty Team – Tel: 0300 456 3554
PEMBROKESHIRE:
During Office Hours: Assessment Team – Tel: 01437 776444
Email: <u>ccat@pembrokeshire.gov.uk</u>
Outside of Office Hours: Emergency Duty Team – Tel: 0300 333 2222
POWYS:
Powys Front Door:
Tel: 01597 827666
E mail: <u>csfrontdoor@powys.gov.uk</u>

If you are concerned about the safety or wellbeing of an <u>adult</u>, you have a duty to report it immediately – contact:

CARMARTHENSHIRE:

IAA service on 0300 333 2222 or make a referral through our website <u>www.carmarthenshire.gov.uk</u> Email: iaa@deltawellbeing.org.uk

CEREDIGION:

During Office Hours: Contact Centre – Tel: 01545 574000, Fax: 01545 574002 E mail:<u>contact-socservs@ceredigion.gov.uk</u> Outside of Office Hours: Emergency Duty Team – Tel: 0300 456 3554 **PEMBROKESHIRE:** During Office Hours: Duty Team – Tel: 01437 776056 Email: <u>adult.protection.team@pembrokeshire.gov.uk</u> Outside of Office Hours: Emergency Duty Team – Tel: 0300 333 2222 **POWYS:**

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Assist: Tel: 03456027050 Email: <u>assist@powys.gov.uk</u>